



SkyHive.

Security Fact Sheet

SkyHive is fully compliant with industry standards and regulations and has undergone rigorous security audits and compliance procedures, which are directly applied to how SkyHive stores, processes, and leverages all user data.

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CORPORATE SOCIAL RESPONSIBILITY

Certified B Corporation

SkyHive is a Certified B Corporation and a for-profit, impact-driven social enterprise.

REGULATORY/COMPLIANCE

ISO 27001

SkyHive is ISO 27001 certified by an independent third-party auditor.

SOC 2 Type 2

SkyHive has a SOC 2 Type 2 report.

GDPR, CCPA

SkyHive is compliant with GDPR, CCPA and other local/regional regulatory frameworks.

Security

Data Access Control

Access to all corporate and customer data is granted based on principles of least privilege and need-to-know governed by role and individual user profiles.

Access Authentication

Application need-to-know access is controlled by customer defined groups based on configurable permissions. SkyHive uses MFA for all users and role-based access control (RBAC) to prevent unauthorized access to the systems and application.

Data Protection

SkyHive encrypts data at rest and in transit using AES 256-bit and TLS 1.2.

Sub processors

SkyHive processes all data internally and no customer data leaves SkyHive logical environment. SkyHive security team reviews all third parties for security controls including compliance certifications, information security programs, background checks, etc.

Physical Security

SkyHive is cloud agnostic and is hosted in Canada on Microsoft Azure or Amazon Web Services. SkyHive relies on our cloud service provider for physical security.

Third-Party Testing

SkyHive conducts, at a minimum, annual third-party security assessments including penetration testing to verify security controls.

Backup

SkyHive uses database replication and periodic daily snapshots to avoid data loss.

ETHICAL AI

AI Governance & Transparency	SkyHive has internal policies and procedures in place for ensuring the ethical use of AI. As a company, we embrace transparency, explainability, robustness, trust, confidentiality, and accountability. SkyHive is transparent about where it does and does not use AI on the platform. It can provide its industry-leading Ethical AI policy upon request.
FTC Requirements on Biased AI	SkyHive avoids using AI in any context that could introduce biases into the system, such as predictive AI, so that it wouldn't perpetuate existing biases by processing historical data that could have contained elements of biases.
AI Model Training	SkyHive uses anonymized user data that doesn't include any personally identifiable information.

To learn more visit www.skyhive.ai

Systems compatible with SkyHive Platform



Our products have been built from the ground up with privacy and security in mind.

